STUDY ON LOGISTIC MANAGEMENT OF HEALTH EQUIPMENT IN KENDARI CITY HOSPITAL IN 2019

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ABSTRACT

Medical devices are an important part of the organization of health services used to assist in the prevention, enforcement of diagnoses, treatment and recovery of diseases. This study aims to determine the description of the logistics management of medical devices in Kendari City Hospital in 2019. The type of this research is qualitative research with a phenomena logical approach. The results of the study in terms of planning showed that in planning based on priority aspects of needs, the financial availability of hospitals both sourced from hospital BLUs and APBD, market segmentation / customer needs (patients) and adaptation to the development of medical technology with the method of proposing planning using the system manual and application of infrastructure of medical devices (ASPAK). In the process of procuring medical devices, check by making a list of needs and matching with e-catalogs for contracts for the demand for goods / medical devices with suppliers and exercising control over goods / medical devices ordered by the realization of procurement. The operation of medical devices is carried out by technicians by performing functional tests and tool calibrations based on SOP and PROTAP. The receiving process is carried out by the goods recipient committee team by conducting functional tests, medical devices testing, calibration, recording and receipt of medical devices. Maintenance of medical devices is carried out by a team of technicians maintaining medical devices in the warehouse and assets, which conducts routine calibration tests every year to ensure the medical equipment is in proper condition, but the technical team is not routinely given training. The removal of medical devices based on the criteria for heavy damage is carried out by the team for the removal of goods / medical devices by making minutes and reports of destruction delivered to the leadership of the hospital and the health department. Suggestion: It is expected that the management, especially the leaders of the Kendari City hospital, should conduct a structured and routine training for the medical equipment processing team, especially the operating technicians and the maintenance of medical devices that are adapted to the development of medical technology so that they can improve their skills and knowledge for medical equipment processors.

Keywords: Planning, Procurement, Operation, acceptance, Maintenance, Elimination, Logistics, Medical devices, Hospital.